

CCTV - REPAIR & MAINTENANCE

Nationwide, 24/7 CCTV service and support



Safetell
SAFETY SECURITY PROTECTION

CCTV REPAIR & MAINTENANCE

Introduction

Safetell provides CCTV repair and maintenance contracts and repair services, with nationwide coverage.

Service provision is through Safetell directly employed helpdesk and Safetell directly employed service technicians, located nationwide. All Safetell service staff are BS7858 security vetted that includes proof of right to work.

Clients with medium or large store, or branch, networks benefit from Safetell centralised account management, that ensures standardised service across the store network and centralised coordination to achieve Key Performance Indicators (KPIs).

Medium and large chain clients can benefit from job updates through web portals from the Safetell helpdesk.

Safetell is a NACOSS Gold accredited company.

Safetell Offers

- Free assessment of existing systems
- Takeover of existing systems
- No takeover charges
- 1,2,3, and 5 year maintenance contracts
- The ability to carry customer specific spare components (for large and medium clients)
- New CCTV installations, upgrades, system extensions

Additional Safetell Capability

- Access Control system repair, maintenance, installation
- Door Entry system repair, maintenance, installation
- Lock repair
- Supply and installation of bullet resistant and attack resistant, doors, glazing, walls, counterwork, bulk transfer units, cashier safes, tills, and other equipment.

FEATURES

- Professional, high quality, repair and support services
- Nationwide coverage
- NACOSS Gold accredited
- Contract support or one time repair
- Free existing system assessment
- No takeover charges
- Centralised account management
- Capability for large programmes and projects

APPLICATIONS

- Banks, Building Societies, Retail stores, Government offices, Embassies
- Hospitals, Healthcare centres, Local Authority service desks



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